



Contact Tracing Works

Skilled and Specialized Personnel

Contact tracing has been successfully used by local and state health departments for decades. Now it's an important strategy in preventing further spread of COVID-19. As communities work to scale up and train the workforce needed for this critical task, GSE Absolute stands ready to help.

We work with your staff to create a team of qualified contact tracers to call COVID-19 patients within 24 hours of a positive test result to compassionately and securely trace their movements and interactions, discretely reach out to those contacts, encourage those exposed to self-isolate, and direct them to resources within the community including testing. Contact tracers can start remotely then transition to a local health facility.

Johns Hopkins University researchers estimate the country will need at least 100,000 public health workers to handle contact tracing as the pandemic continues. Identifying good candidates with the right skills is a huge task, followed by an equally challenging one: properly training new hires for the job ahead.

Well-prepared contact tracers have a background in public health and/or skills that translate, including:

- Knowledge about patient confidentiality policies
- Proficiency with medical terms and principles of exposure, infection, infectious period, potentially infectious interactions, symptoms of disease, pre-symptomatic and asymptomatic infection
- Excellent interpersonal communication skills to build and maintain trust with patients and contacts
- Cultural sensitivity appropriate to your community
- Counseling skills to refer patients and contacts for further care if needed
- Proficiency with tracking and documenting data in contact tracing software
- Resourcefulness in locating patients and contacts who may be difficult to reach or reluctant to engage in conversation

The most successful efforts to fight coronavirus use widespread contact tracing. By quickly identifying contacts, those who might be infected can quarantine themselves and avoid spreading the virus to others.



ABOUT GSE ABSOLUTE

At GSE Absolute, we understand the impact of having the right people and the right skills in place. Our qualified, field-experienced professionals and technical experts support companies and organizations across many industries.

We assist in achieving your desired outcomes by employing skilled, resourceful professionals and industry experts. We provide qualified personnel to help lessen the burden of operations, to fill talent or knowledge gaps, and to assist with those challenges that require a special skill set. We are committed to finding the right talent to support your needs.

GSE WORKS WITH YOU

Changing times brings new challenges — and new opportunities. Our high standards ensure you have the right people in place when and where you need them. By recruiting and retaining the top professionals in the industry, GSE Absolute helps you achieve your performance goals, now and into the future.

We take the time to develop relationships within your organization and understand your objectives. That foundation allows us to efficiently address both short- and long-term needs for contact tracing and other positions.

GSE PEOPLE

Our consultants, technical staff and support personnel are prepared to make a difference. Collectively we bring significant field experience to bear, are actively involved in industry and regulatory organizations and initiatives, and aggressively enhance our knowledge with new technology- and experience-based learning.

GSE is committed to helping America's veterans and service members transitioning from the military to the private sector by preparing them for meaningful second careers and providing customized employment resources and expertise.



**> Learn about our
Vets On Call program**

For more information about GSE Absolute, please email Marc Samson at marc.samson@gse.com or call him at 561-756-2169.